ITGlue
WE ♥ DOCUMENTATION

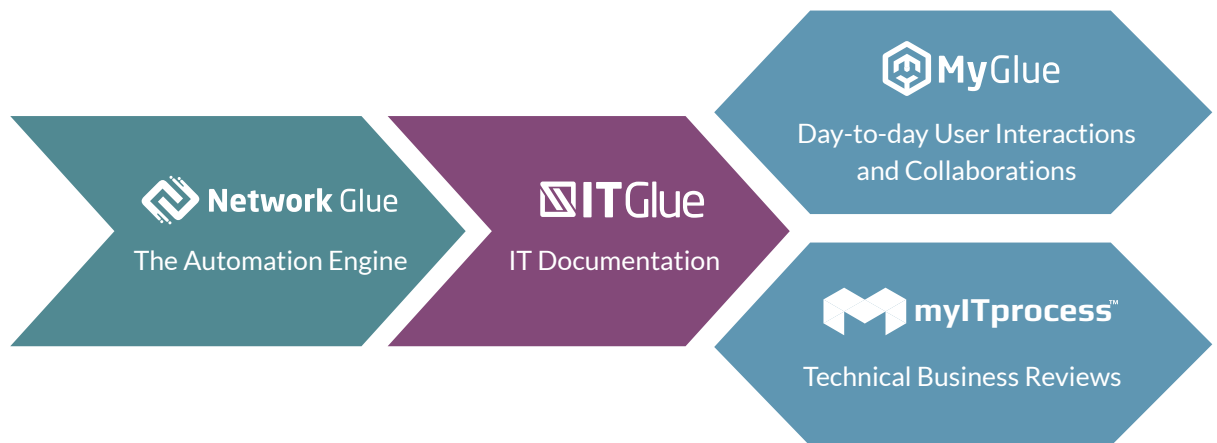# The Gold Standard for IT Documentation

Extend your productivity with the complete arsenal of IT Documentation Suite of Solutions

Network Glue
The Automation Engine

ITGlue
IT Documentation

MyGlue
Day-to-day User Interactions and Collaborations

myITprocess™
Technical Business Reviews

See how you can leverage the IT Documentation suite of solutions to take your IT Glue experience to the next level:

Network Glue

- ✔ Auto-documentation of unmanaged, hybrid and virtual devices in IT Glue
- ✔ Auto-documentation of Active Directory users and security groups in IT Glue
- ✔ Auto-documentation of Azure users in IT Glue
- ✔ Auto-documentation of network ports and connections in IT Glue
- ✔ Auto-rotate Active Directory passwords on demand in IT Glue
- ✔ Auto-documentation of network diagram in IT Glue

MyGlue

✔ Streamline user onboarding with just-in-time provisioning through SAML SSO

✔ Increase your end users' security posture by empowering them to store and access passwords in MyGlue

✔ Share "how-tos," SOPs and Knowledge Base articles that are already in IT Glue with end users through the MyGlue Help Center

✔ Collaborate with co-managed IT through MyGlue to keep your IT Glue documentation up to date

✔ Collaborate with co-managed IT by transparently giving them access to your IT Glue documentation through MyGlue

✔ Securely share sensitive information and passwords with end users and co-managed IT through MyGlue instead of unsecure email

myITprocess™

✔ Standardize risk assessments with 150+ out-of-the-box standards in myITprocess

✔ Expedite client onboarding with automatic myITprocess client creation from IT Glue Organization information

✔ Evaluate every piece of client technology against myITprocess standards with a simple yes/no workflow to easily identify technology gaps

✔ Cut technology assessment time by 50% by directly associating IT Glue Configuration and Flexible Asset information with myITprocess standards

✔ Easily tie risks discovered to client's strategic initiatives through an out-of-the-box IT roadmap

✔ Get the client's buy-in on the proposed budget and timeline of projects with an interactive technical business reviews presentation

✔ Keep your clients accountable with automated post-meeting reports that capture customer-agreed and non-agreed items

✔ Automate technical business reviews meeting administration with automated meeting invites and post-meeting summary reports

From secure collaboration through MyGlue, next-level automation enabled by Network Glue and automated technical business reviews with myITprocess, the sky is the limit when it comes to the productivity benefits that IT Glue can provide your organziation.

To learn more about how you can leverage your existing IT documentation to boost client transparency, do more with less and grow revenue, **contact your Account Manager today.**

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